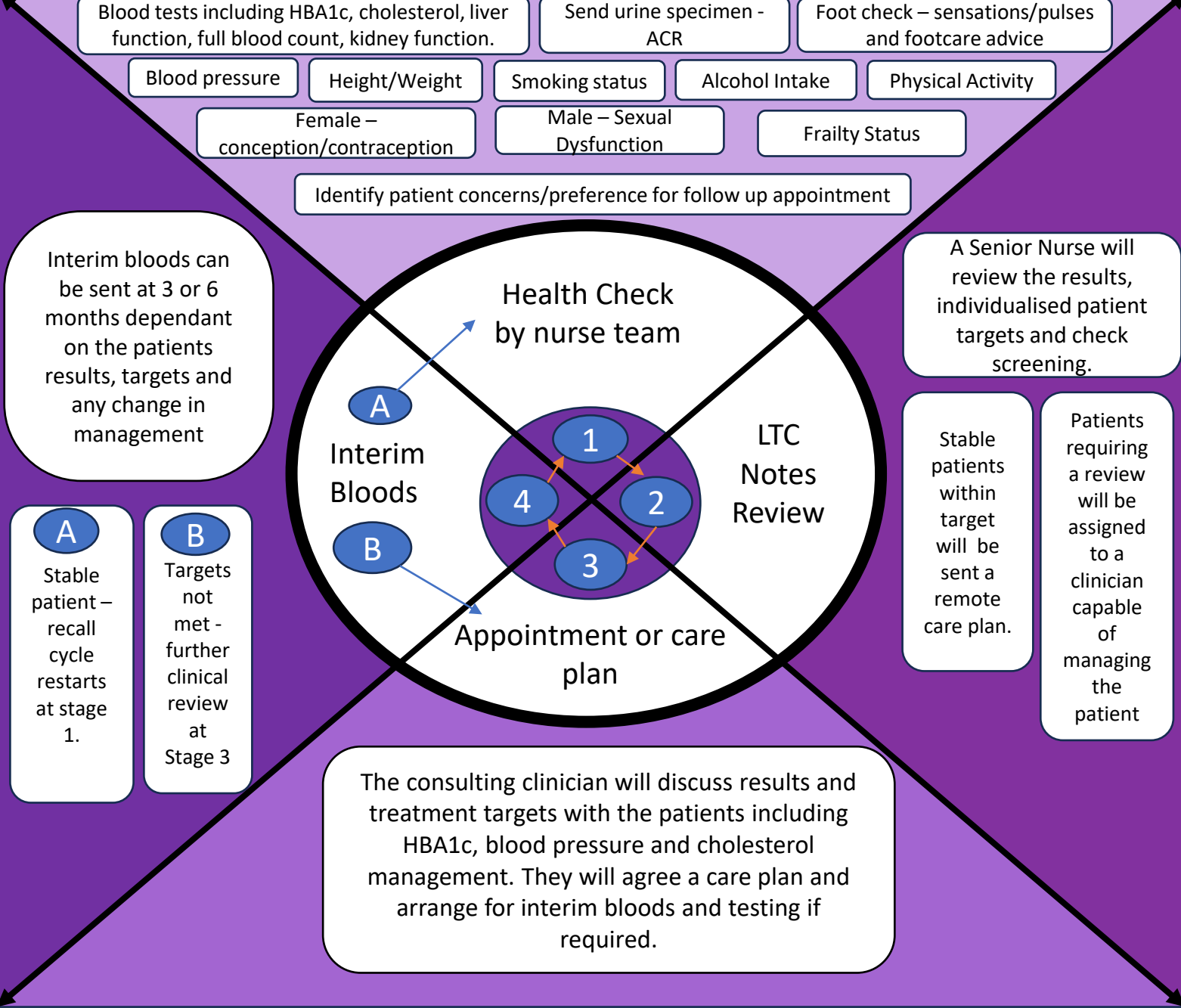


Type I and Type II Diabetes Management at Gresleydale



- 1** Invites 1 and 2 are sent out via the administration team for electronic booking.
- 2** If there is no response to booking the administrative team will contact the patient by telephone (invite 3) to book in the review.
- 3** If no appointment is booked the nursing team will take over. A notes review will take place to identify any risk. The nursing team will attempt to engage the patient in review.
- 4** Any patient not engaging in review will receive a letter from the practice. Repeat medication amounts maybe reduced until review is completed.

Any complex patients will be reviewed with the Specialist Diabetes Team at Practice monthly diabetes support meeting