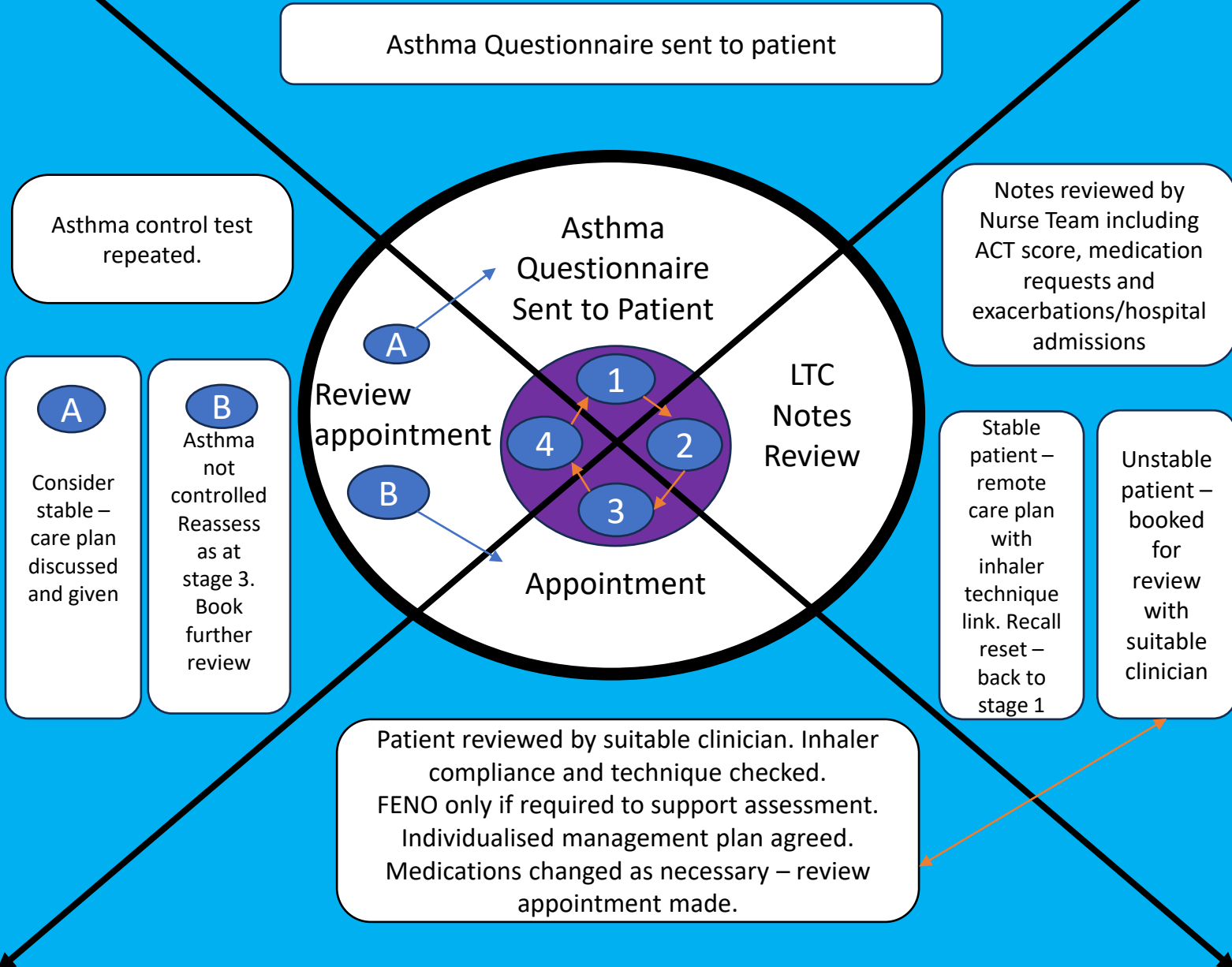


Asthma Management at Gresleydale



1

Invites 1 and 2 are sent out via the administration team for completion of questionnaire or electronic booking or appointment.

2

If there is no response the administrative team will contact the patient by telephone (invite 3) to complete the questionnaire/book the review.

3

If no appointment is booked the nursing team will take over. A notes review will take place to identify any risk. The nursing team will attempt to engage the patient in review.

4

Any patient not engaging in review will receive a letter from the practice. Repeat medication amounts maybe reduced until review is completed.

Any complex patients will be reviewed with IMPACT + Multidisciplinary Team at Practice monthly support meeting